NDIS AND REPORTABLE INCIDENTS

What you need to know

THE NEW RULES

The NDIS Commission say that some incidents involving NDIS Participants must be reported to them.

This is to keep NDIS participants safe and to make sure businesses are not doing anything wrong.

We have to follow this rule very carefully.



WHAT IS A REPORTABLE INCIDENT?

- A death
- A serious injury
- A sexual assault or sexual grooming
- Abuse or neglect
- Unauthorised use of a restricted practice

WHAT WE HAVE TO DO

If we notice something or you tell us about something that happened to you that is a reportable incident, we have to contact the NDIS Commission to tell them about it.





WHAT ABOUT YOUR PERSONAL INFORMATION?

Sometimes, when a serious reportable incident has happened, we will need to give your personal information to the NDIS Commission without your consent. This would also happen if a crime has been committed and we need to talk to the police.

WHAT DO YOU NEED TO DO?

You don't need to do anything. If reportable incident happens, you can tell us about it and we will let you know what happens next. You can also contact the NDIS Commission.





CONTACTING THE NDIS COMMISSION

Please call 1800 035 544.



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